

## 7,314 Reasons Why One Residential Homeowner Treats His Pipes With Vaporooter ANNUALLY

**Location:** Rose Bay, Sydney  
**Occupants:** Mr & Mrs Smith, 2 university students 19 and 21 years of age, who also care for their live-in grandmother.  
**Home:** Freestanding 2 storey cottage, 3 bathrooms, kitchen, laundry  
**Trees in Vicinity:** Norfolk Pine large, 2 Eucalyptus large, Magnolia, Brush Box.

We have been **repeatedly clearing blocked drains caused by tree roots** since December 1999, every time we cut the tree roots they kept coming back, thicker and more aggressively.

Between December 1999 and 2004, we visited this home on **10 separate occasions** the costs for drain cleaning during this period was \$6,151.00.

On one occasion in 2001, a badly affected section of the sewer line needed excavation and repairs because the tree roots could not be cut out or removed. The cost of these repairs was \$1,163.00. Between December 1999 and December 2004 **a total of \$7,314.00 in fees** were charged to cut tree roots from the sewer and repair damage caused by tree roots.

This location had a repeat sewer problem that when it occurred, **raw sewage came up in their bath tub, the ground floor toilets overflowed** on the bathroom floor when they were flushed. On some occasions, when the upper level toilet was flushed, it would overflow downstairs. **It's called the "The U-tube (poo-tube) effect."**

When Mrs Smith (senior) moved in, she lived in one of the lower level bedrooms and therefore used the ground floor bathroom. When the sewer backed up it got quite messy. **That is very inconvenient** for an elderly lady, who needs easy and frequent access to a toilet.

**In February 2005, we first applied Vaporooter Sewer Root control on this sewer line. Total Cost: \$396.00 No tree root problems that year!**

**In Late March 2006, we reapplied Vaporooter. Cost \$510.00 No tree root problems that year!**

In Late Feb 2007, we suggested to Mr Smith that we come to reapply Vaporooter to maintain the integrity of his sewer line. He declined the offer. **He believed that the service was no longer necessary as the sewer had no blockages** caused by tree roots since we last applied Vaporooter.

**In August 2009, a tree root blockage caused the sewer to overflow**, just when the Smiths, uni students were having a party. Just let me say there was mess everywhere -- just like in the old days -- pre-Vaporooter! Mrs Smith senior, who is getting more frail, was once again subjected to this terrible inconvenience. So we cleared the blockage caused by tree roots in the sewer at a cost of \$455.00

During this period of extended drought, the trees around the property have continued to thrive.

When we cleared this most recent blockage **Mr Smith asked if we could put him back on the program to apply Vaporooter on a regular, annual basis**, to save him from the inconvenience and embarrassment of a blocked drain caused by tree roots that are not going away any time soon.

The already large trees in his garden and adjoining properties have **a stranglehold on the sewer**, and after turning them away with consecutive years of application, he unfortunately dropped his guard, thought it was unnecessary to apply Vaporooter and **back came the roots with a vengeance.**

He must **continue on the program** to prolong the life of his sewer otherwise the cost of excavation to renew it will be between \$10,000 and maybe even as much as \$20,000.

Even if the excavation solved the problem, it might not **save the beautiful trees on his property** or his beloved garden shed.